

HELU Online Shop

Documentation

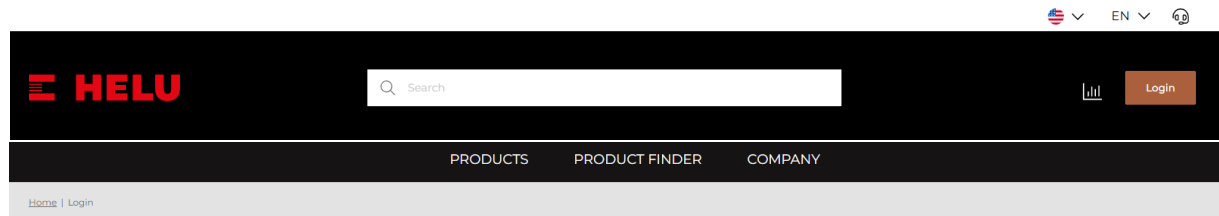
Version 1.0

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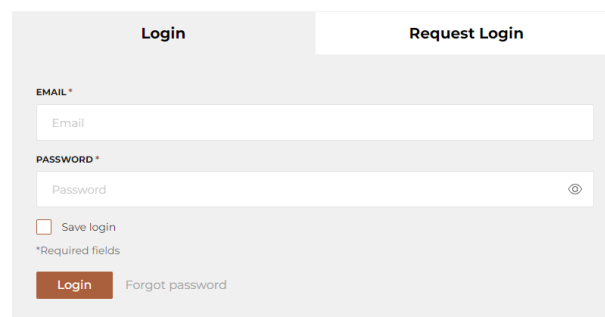
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1. Login and Creating an Account

To create an account for the Online Shop, click on the "Login" button in the header.



Login



The screenshot shows the "Login" form with two tabs: "Login" (selected) and "Request Login". The form contains the following fields and elements:

- EMAIL ***: A text input field with the placeholder "Email".
- PASSWORD ***: A password input field with the placeholder "Password" and a toggle icon for visibility.
- Save login
- *Required fields
- Login** button
- [Forgot password](#) link

If you have already created an account, you can log in with your email address and password.

If you do not have login details, please register for the HELU Online Shop by clicking on the tab "Request Login".

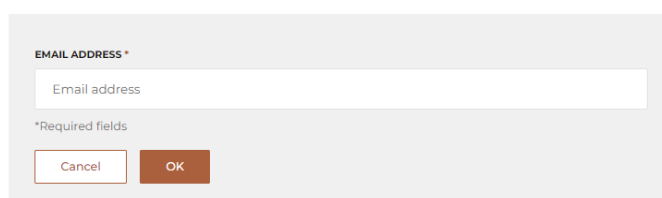
Info:

Multiple users from a single company may register. Please submit a separate registration form for each user.

Please be aware that it may take several business hours to process new registrations.

Did you forget your password?

Change Password



The screenshot shows the "Change Password" form with the following fields and elements:

- EMAIL ADDRESS ***: A text input field with the placeholder "Email address".
- *Required fields
- Cancel** button
- OK** button

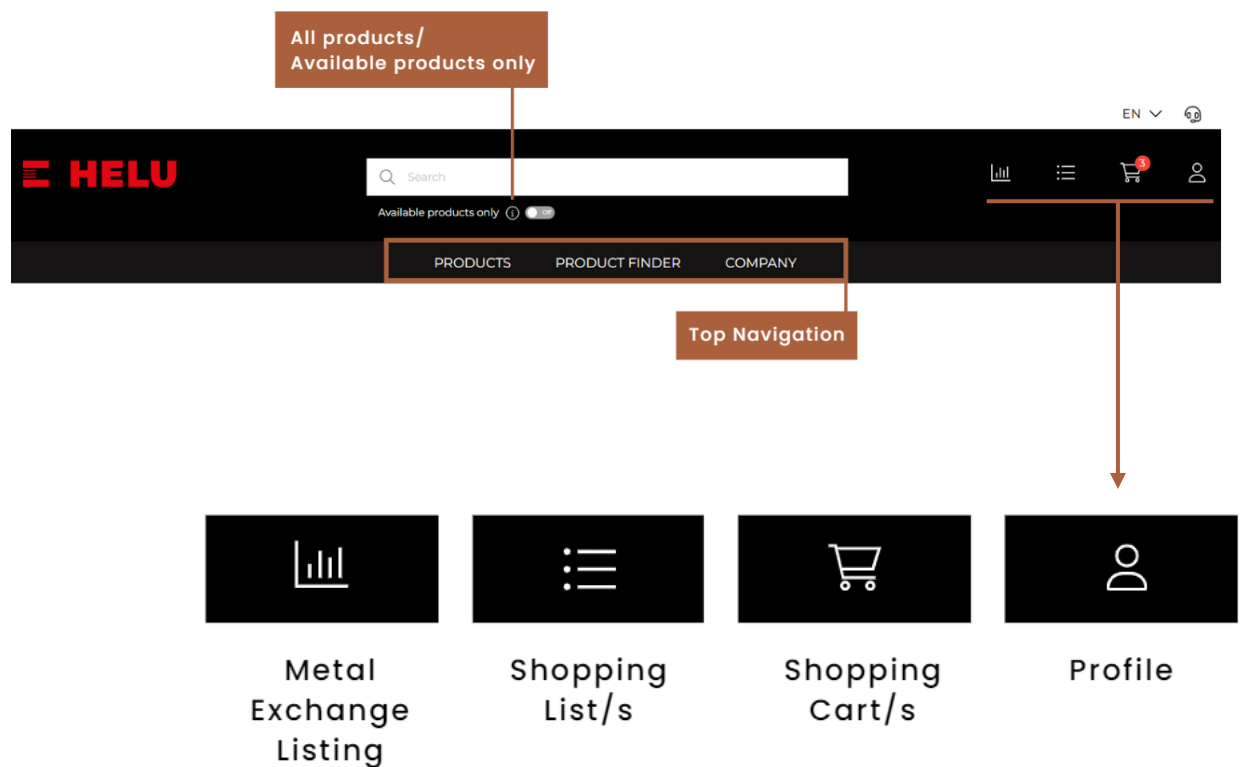
Request a new password by clicking "Forgot password". Enter your account email address and click "OK". A link to change your password will be sent to you by email.

2. The Header Area in Detail

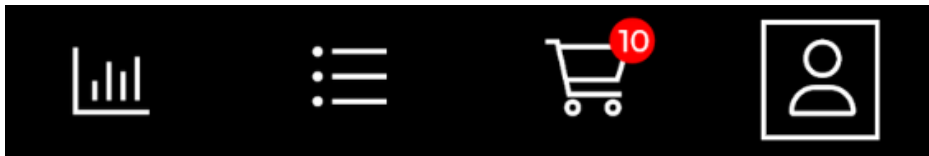
This is how the header appears when **logged out**:









This is how the header appears when **logged in**:



3. Customer Account









Access all of your important account data by clicking on the "Profile" symbol in the header. The following menu options are listed in the "Customer Account" area:

-  • Order History
-  • Profile
-  • Users
-  • Addresses
-  • Shopping Lists
-  • Shopping Carts

The "Customer Account" area:

[Home](#) | Customer Account

-  Order History
-  Profile
-  Users
-  Addresses
-  Shopping Lists
-  Shopping Carts

Order History Search & Filters

Order Ref. ⌵	Date ⌵	User ⌵	Email ⌵	Total	Actions
Order 1564762	11/13/2024, 03:28:56	Wojciech Piotrowski	Wojciech.Piotrowski@heluhub.com	\$ 12,930.11	⌵
123	11/13/2024, 03:25:45	Wojciech Piotrowski	Wojciech.Piotrowski@heluhub.com	\$ 48.80	⌵

Order History

Under **Orders**, you will see an overview of all orders that you have placed in the HELU Online Shop. You can search and filter your orders by clicking "Search and Filter".

Order History 🔍 Search & Filters

Order Ref. ⌵	Date ⌵	User ⌵	Email ⌵	Total	Actions
Order 1564782	11/13/2024, 03:28:56	Paula Fieberhausen	Paula.Fieberhausen@heluweb.com	\$ 12,930.11	🔍
123	11/13/2024, 03:25:45	Paula Fieberhausen	Paula.Fieberhausen@heluweb.com	\$ 48.80	🔍

It is also possible to place individual positions or the entire order in the shopping cart once again. This simplifies the reordering of items.

Profile

Your saved personal information is shown under **Profile**. You may change your password or enter an alternative email address to receive order confirmations here.

Profile

Personal Data

TITLE **FIRST NAME *** **LAST NAME ***

Ms. ⌵ Paula Fieberhausen

EMAIL *

Paula.Fieberhausen@heluweb.com

*Required fields

OK

Change Password

OLD PASSWORD *

Old password 👁

NEW PASSWORD *

New password 👁

CONFIRM PASSWORD *

Confirm password 👁

*Required fields

OK

Users

Under **Users**, account users can update their email addresses, enable and disable users on their account as well as add new users by clicking the "Add new user" button. Fill in all required fields and click "OK". Newly added users will be sent an email to create their unique password.

Home | Customer Account | Users

-  Order History
-  Profile
-  **Users**
-  Addresses
-  Shopping Lists
-  Shopping Carts



Users + Add new user

Name	Enable	Actions
John Miller	<input checked="" type="checkbox"/>	 
Paula Frierberthaeuser	<input type="checkbox"/>	

Addresses

Under **Addresses**, you will see an overview of all delivery and billing addresses that are attached to your customer account number. You are able to manually add, edit, and delete delivery addresses in the "Customer Account" area. Delivery addresses may also be designated as standard addresses.


Add new delivery address
Add new billing address

Delivery Address Set as default  

1234 5th Avenue, New York, NY 10001

1234 5th Avenue, New York, NY 10001

1234 5th Avenue, New York, NY 10001


Billing Address (default) 

1234 5th Avenue, New York, NY 10001

1234 5th Avenue, New York, NY 10001

1234 5th Avenue, New York, NY 10001

1234 5th Avenue, New York, NY 10001

Delivery Address (default) 

1234 5th Avenue, New York, NY 10001

1234 5th Avenue, New York, NY 10001

1234 5th Avenue, New York, NY 10001

1234 5th Avenue, New York, NY 10001

Add new delivery address
Add new billing address

During the checkout process, you are able to assign individual orders to different delivery addresses and decide whether these should be saved permanently within your customer account or only used once.









Shopping Lists

Under **Shopping Lists**, you will receive an overview of existing shopping lists.

Shopping Lists

NAME*

[+ Create shopping list](#)

	Name	Owner	Created	Access	No. of Items	Actions
<input type="checkbox"/>	Shopping List 2	<i>Heidi Fredrik (Helukabel)</i>	09/19/2024	Full access	2 items	   
<input type="checkbox"/>	Shopping List 1	<i>Heidi Fredrik (Helukabel)</i>	11/13/2024	Full access	0 items	   







Add selected to 

Shopping Carts

Under **Shopping Carts**, you will receive an overview of existing shopping carts.

Shopping Carts

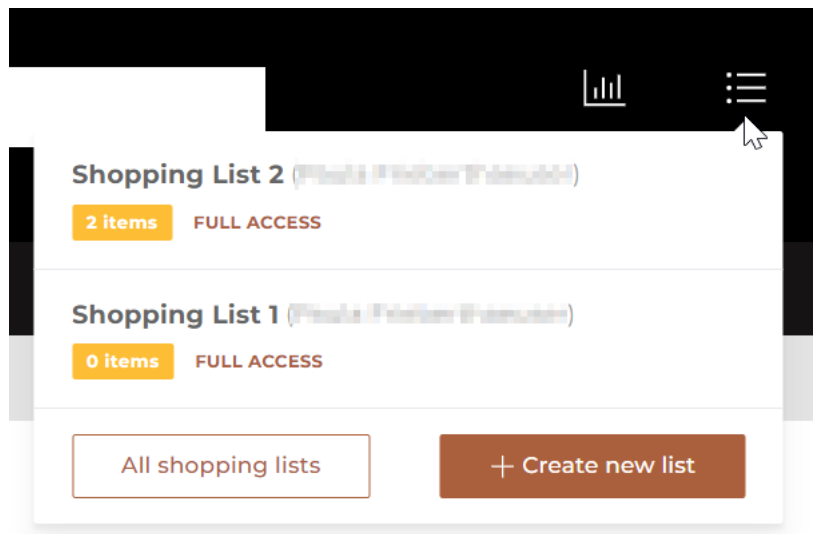
[+ Create shopping cart](#)

Name	Access	No. of Items	Actions
Helukabel Shopping Cart	Owner Access	0 items	  
Order 19064732	Owner Access	1 item	  

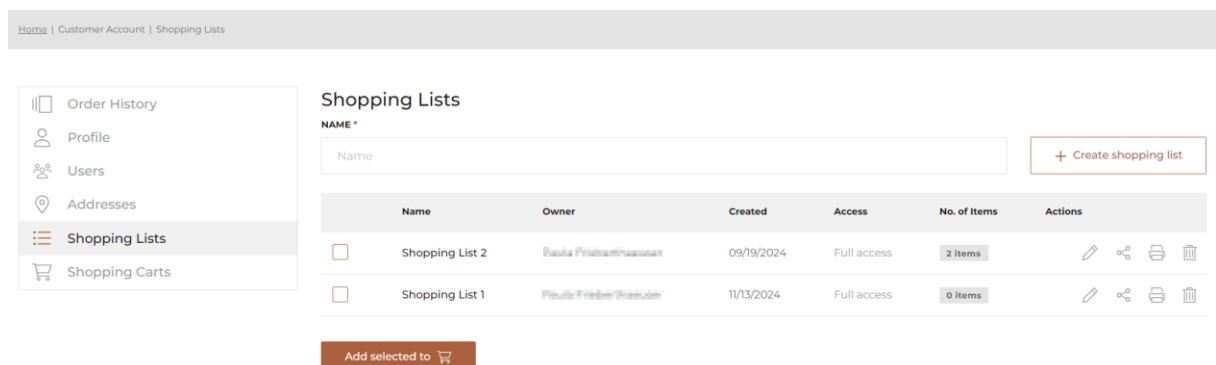
4. Multiple Shopping Lists



By clicking on the shopping lists icon in the header, you will receive an overview of your shopping lists.

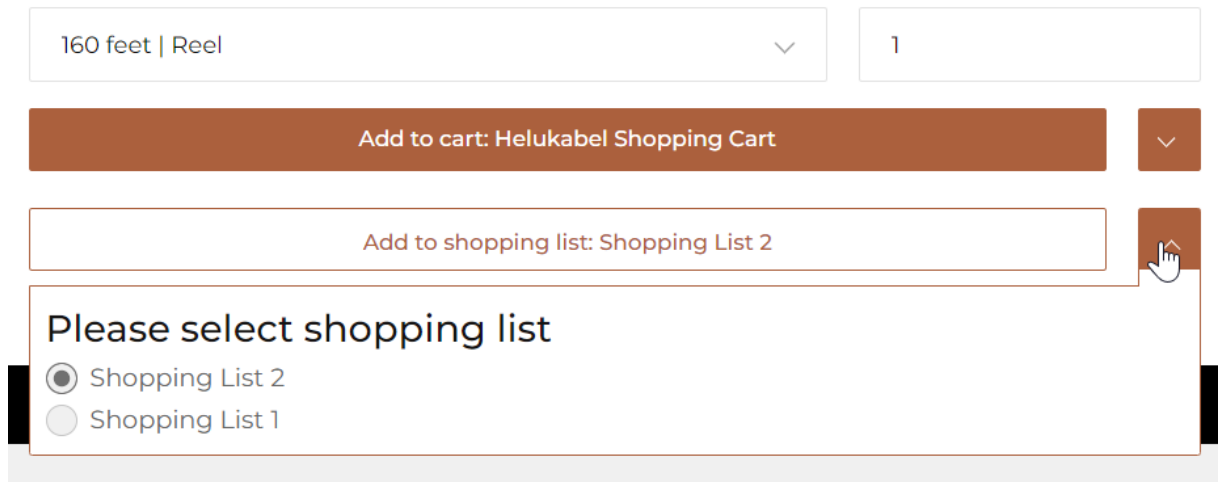


You have the possibility to create different shopping lists and add items to them individually.

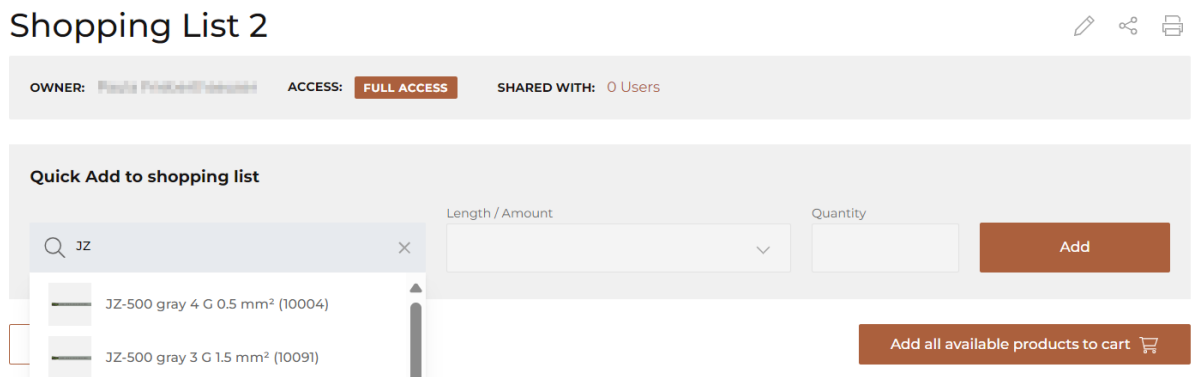



How to add items to shopping lists:



- **Option 1:** Add items individually from their **item details page** by selecting the length/amount, quantity and the desired shopping list.





- **Option 2:** Add items individually from the **Quick Add** menu within a Shopping List by entering the part number/name, selecting a length/amount and quantity.




By clicking "Add to ", either all items or only selected items (from the shopping list) will be placed into the shopping cart

Buttons: Add selected items to cart  | Add all available products to cart 

Product: THHN / THWN black 1 x AWG 12
Part no.: 63211
Price: \$ 3,934.57/1000 feet 



Length / Amount: 237 feet | Reel  | Quantity: 1

Buttons: Add to cart | Remove 



Info:



Shopping lists (including the items added to it) will remain until the user deletes individual items or the entire shopping list. Within a shopping list, you have the option to edit your shopping list (ex. changing the quantity, deleting an item or all items).

Shopping List 2

OWNER: Paula P... ACCESS: FULL ACCESS SHARED WITH: 1 Users  

Quick Add to shopping list

Search by part no. or product name  | Length / Amount:  | Quantity: | Add

Buttons: Add selected items to cart  | Add all available products to cart 

Shopping lists can be shared with colleagues within a company (account) by clicking on the share symbol.

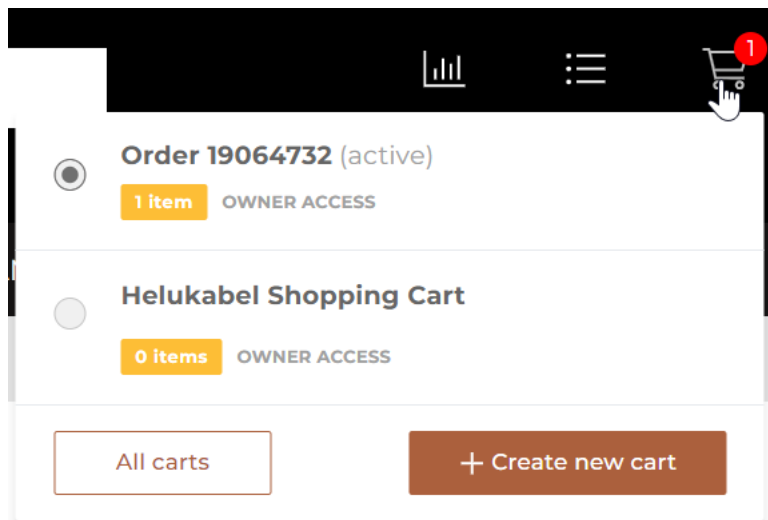
5. Multiple Shopping Carts



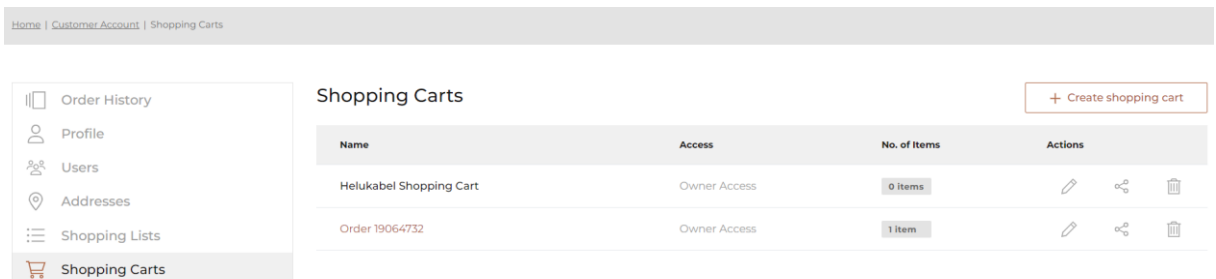
By clicking on the shopping cart icon in the header, you will be directed to the active shopping cart.

To identify which shopping cart is active:

- Hover the mouse over the shopping cart icon in the upper-right area of the page. The active shopping cart is marked with a dot.
(See screenshot: active shopping cart = "Order 19064732 ")



- Under "Shopping Carts" in the customer account menu, the active shopping cart is highlighted.
- (See screenshot: active shopping cart = " Order 19064732 ")



Info:

Switch between shopping carts by clicking on them.

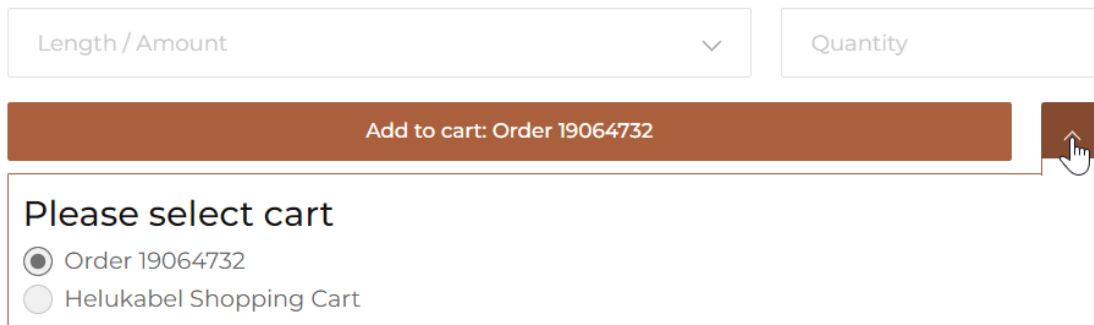
It is possible to create multiple shopping carts in the HELU Online Shop. This can help by allowing project-specific orders to be submitted, which can be delivered to different addresses or to keep all items for one project in the same order and on one invoice.

Info:

The shopping carts are saved to your customer account and remain available between logins until the items are ordered or deleted.

How to add an item to a shopping cart:

- **Option 1:** Add items individually from their **item details page** by selecting the length/amount, quantity and the desired shopping cart on the respective item detail page.



Length / Amount ▼ Quantity


Add to cart: Order 19064732

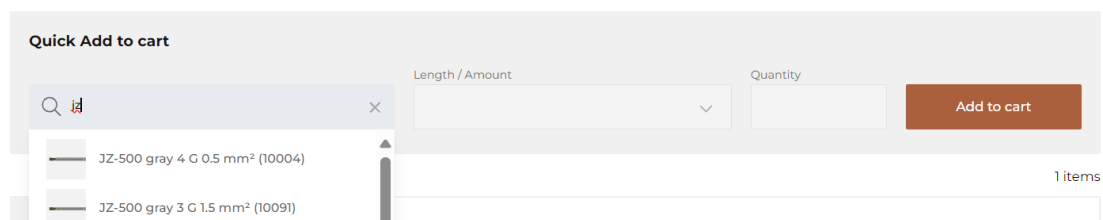
Please select cart

Order 19064732

Helukabel Shopping Cart

- **Option 2:** Add items individually from the **Quick Add** menu within a shopping cart by entering the part number/name and selecting a length/amount and quantity.

Order 19064732 



Quick Add to cart

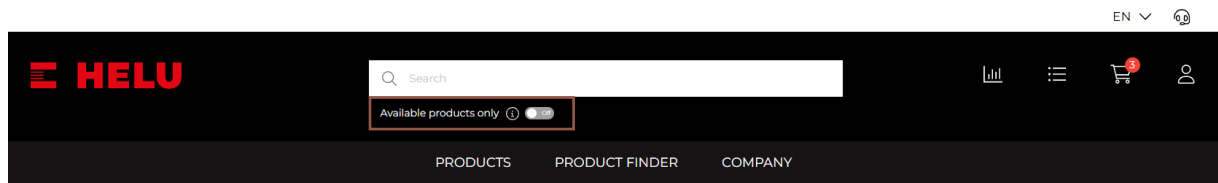
Search × Length / Amount ▼ Quantity Add to cart

JZ-500 gray 4 G 0.5 mm² (10004)

JZ-500 gray 3 G 1.5 mm² (10091)

1 items

6. All Products / Available Products Only



The on/off toggle "Available products only" allows you to:

- search through our **entire product portfolio**, if off
- only be shown **available products**, if on.



Info:

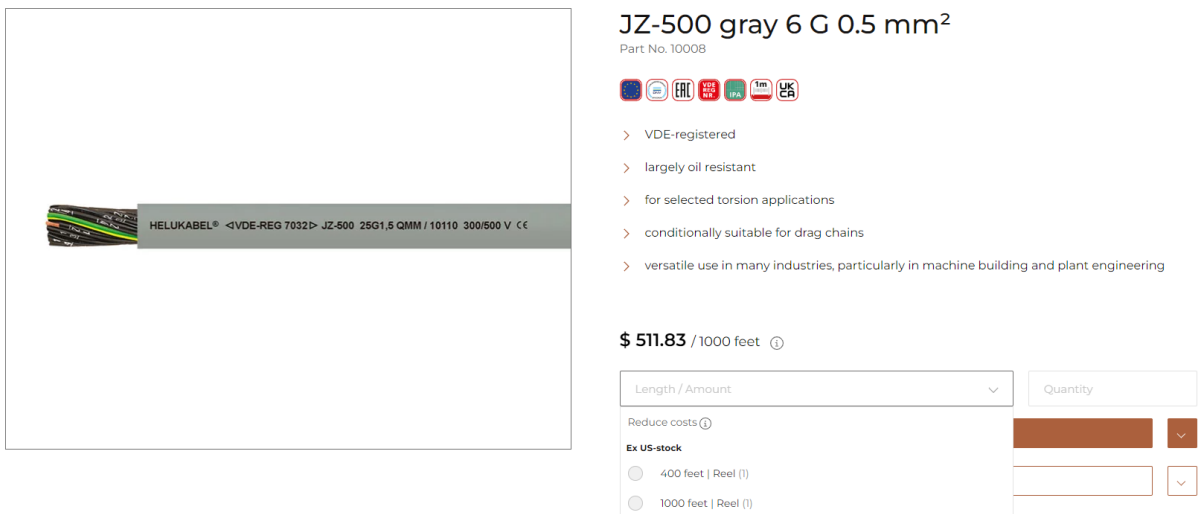
Only orders for available items may be placed. Unavailable items (see below) can be requested by contacting your personal HELU representative. You will receive an individual offer including a delivery window.



7. Item Selection

On the item details page, you can choose individual lengths or stock lengths.

- For lengths that we have **in stock**, there are **no cutting fees**. The type of packaging (*ex. barrel, ring, box, reel, etc.*) of the length in stock/amounts will be shown. (The amount in stock is shown in parentheses)
- A **cutting fee** is charged for **individual cuts**. These can be found for every item in the shopping cart



JZ-500 gray 6 G 0.5 mm²
Part No. 10008

- > VDE-registered
- > largely oil resistant
- > for selected torsion applications
- > conditionally suitable for drag chains
- > versatile use in many industries, particularly in machine building and plant engineering

\$ 511.83 /1000 feet ⓘ

Length / Amount Quantity

Reduce costs ⓘ

Ex US-stock

400 feet | Reel (1)
 1000 feet | Reel (1)


In the field "*Length / Amount*", you can enter the desired quantity of the required length (or amount of items) and in the field "*Quantity*" the quantity. Following this, the selected item can be added to the desired shopping cart or shopping list with the selected quantities.

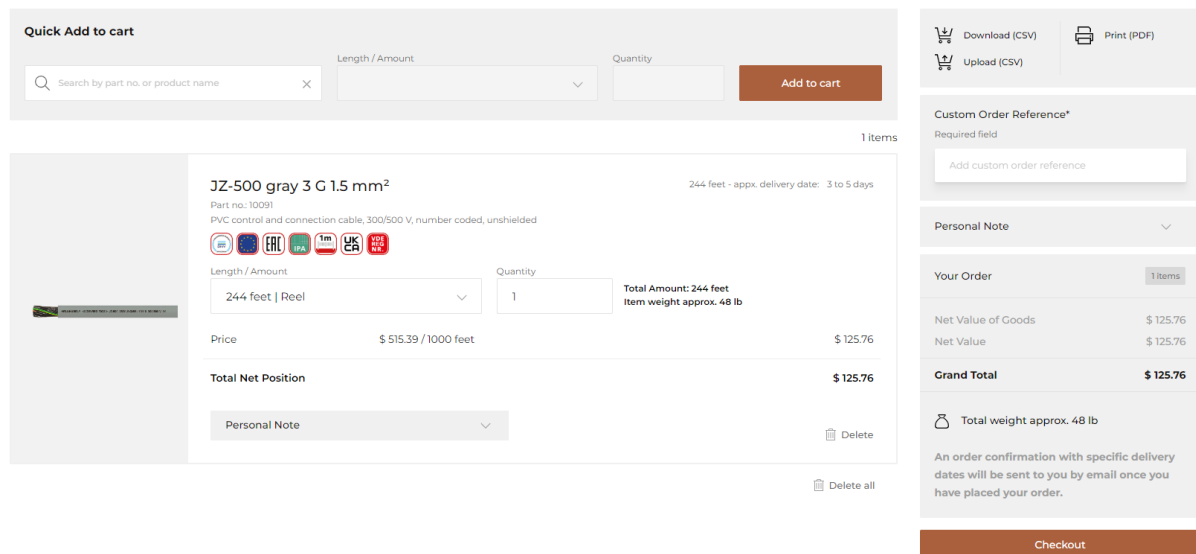
In this example, the customer is requesting 1 cut length of 22 feet.

8. Shopping Cart / Checkout

In the shopping cart, you will see information on:

- Delivery dates
- Net value of goods
- Cutting service costs for individual cable cuts
- Shipping costs

Order 19064732 



Quick Add to cart

Search by part no. or product name Length / Amount Quantity

1 Items

JZ-500 gray 3 G 1.5 mm² 244 feet - appx. delivery date: 3 to 5 days
 Part no: 10091
 PVC control and connection cable, 300/500 V, number coded, unshielded

Length / Amount: 244 feet | Reel Quantity: 1 Total Amount: 244 feet Item weight approx. 48 lb

Price: \$ 515.39 / 1000 feet \$ 125.76

Total Net Position \$ 125.76

Personal Note

Download (CSV) Print (PDF)
 Upload (CSV)

Custom Order Reference*
 Required field

Personal Note

Your Order 1 Items

Net Value of Goods	\$ 125.76
Net Value	\$ 125.76
Grand Total	\$ 125.76

Total weight approx. 48 lb

An order confirmation with specific delivery dates will be sent to you by email once you have placed your order.

It is possible to add individual positions to a shopping cart via the quick order area at the top of the cart ("Quick Add to cart"). You can edit and delete individual positions or even delete all positions in the shopping cart.

A CSV download and a CSV upload (using the appropriate template) is possible within the shopping cart. The shopping cart can also be printed as a PDF.

Under "Custom Order Reference", an individual reference (e.g. PO Number) to your order must be entered.

Under "Personal Note", you may add notes on both an order level as well as on a position level. These are visible on the following documents (ex: order confirmation, invoice).

Info:

The customer notes are meant exclusively for your records and do not have an influence on the order.

You can submit your order by clicking "*Checkout*".

After a successful order, you will receive an email with the order confirmation and conditions details.

9. Support & Feedback

- Do you have any questions regarding the HELU Online Shop?
- Do you need help regarding the HELU Online Shop?
- Do you have feedback, concerns, or requests regarding the HELU Online Shop?

Send us your requests by email sales@helukabel.com